

Easterling, Deborah

From: TERRY THOMAS [terrylin_106@bellsouth.net]
Sent: Friday, March 05, 2010 9:51 AM
To: Contact; TERRY THOMAS
Subject: RATE INCREASE

Board Of Governors>

It is beyond comprehension why we must always bite the proverbial bullet and pay for poor management, forecasting and second guessing.

You have attempted explain to us , (your consumer) why we must pay an increase in excess of 10 % for utility bills. A well managed organization developes a flow chart that projects expenses, investments; and I am sorry even possible losses. The goal is to at least break even after the new project comes on line. And the new system is up and running. These expenses are spread out over many years as to not be overwhelmed with such a large expense up front. My question to you is why are our utility bills increase not spread out over a similar length of time ? In this case the additional expansion due to growth.

It has always been the "American Way " to proceed forward and satisfy the consumers as well as the stock holders. It is not the "American Way " to continue to place all of he burden onto the backs of the consumer; of which many are on a fixed income; and not expect the "Board Of Governors" to suffer a financial loss periodically. It is my wish that in the near future we as Americans can develop a more cost efficient method of energy. Hopefully this will be as they say "Green Energy " that which is both safe, carbon free' and possibly een less costly to theconsumer.

I do appreciate the servicve you provide to us daily, I am certain many of us take that which you do daily for granted. Thati s until we turn on a switch and there is no electriity. And this is most often due to the cause of a severe storm that has passed through our area.

I only arequest you to go back to your Board Room,, and review your flow chart dat When we the consumer are confronted with 10% plus increase in monthly Utility Bills the data must be flawed.

Thanks for at least looking at this small comment; but I can only assume your Corporate Mind is made up, the Board Of Governors, are happy and my request will be placed into the "Round File,"

Terry L> Thomas
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